



National Tyre Services Limited

Head Office: Cnr. Cripps/Seke Roads, Graniteside
P.O. Box 3018, Harare, Zimbabwe
Telephone: (263(0) 242 771222-38
Email: nts@ntsgroup.co.zw

05 January 2021

Dear valued Customers

We would like to advise all our valued customers that National Tyre Services branches and retreading factories are open during this Covid-19 lockdown period with skeletal staff for limited hours (0800hrs to 1500hrs). Our team is ready to handle your emergency tyre requirements during this lockdown. We have noted a new surge in the Covid-19 infections in the country and in this regard, the Company will continue to strictly adhere to regulations on the prevention, containment and treatment measures relating to COVID-19.

In these trying times we continue to focus on implementing strict precautions to protect the health of everyone visiting our premises.

1. As directed by the Ministry of Health, customers are advised to properly wear masks all the time. **No mask, no entry.**
2. Our members of staff are required to use recommended Personal Protective Equipment provided to prevent the spread of Covid-19.
3. We have enhanced cleaning and sanitizing procedures to continuously disinfect surfaces frequently used including customer waiting areas, vehicle steering wheels, gear levers and door lock areas.
4. Customers are encouraged to use digital transacting platforms to limit contact.
5. Visitors to premises are advised to cooperate with **Health and Safety** requests being given.
6. Soap and Water and hand sanitizers are available at all entrances, exits and selected points, and we strongly encourage all visitors to make use of these.

"The leaders in tyre management solutions"

Directors: R. J. Moyo # (Chairman), B.P.H. Samudzimu, A. Ushe, S.N. Mandimika, T. Bere, B.V. Mancama #, M.T. Chingwena #, S. Shonhiwa #, D. Mashingaidze #
T.A. Chimanyiwa # (Alternate Director to R.J. Moyo).

Non-Executive



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7. We have established flexible arrangements allowing members of staff wishing to stay at home to do so until the pandemic is declared over. Staff members are advised to urgently seek medical instructions if they feel unwell.
8. We are appealing to all stakeholders to implement directives from the relevant authorities for the safety of us all. Together we can prevent further infections.
9. The Company continues to review these measures in line with Ministry of Health's directive.

We understand that these measures may bring discomfort to our stakeholders but necessary for the safety of us all. Finally we have faith that together we will overcome.

Yours Faithfully

For and on Behalf of National Tyre Services Ltd

A handwritten signature in black ink, appearing to read "B.P.H. Samudzimu".

B.P.H Samudzimu

Managing Director

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